

## 32.01 Employee Complaint and Appeal Procedures

Revised [August 26, 2021](#) (MO -2021)  
Next Scheduled Review: August 26, 2026  
Click to view [Revision History](#).



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### Policy Summary

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Employee complaints against any member of The Texas A&M University System (system) are resolved pursuant to regulations established by the chancellor.

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### Policy

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1. The chancellor establishes comprehensive regulations for the resolution of all faculty, staff, student and other complaints against the system or any of its members, including appeals of employment actions.
  2. The chancellor may establish procedures to determine if a complaint is frivolous and, if found to be frivolous, the complaint is dismissed.
  3. Employees of the system must have all protection offered by federal and state laws, and procedures for reporting violations of law must be established in system regulations.
  4. An individual entitled to a veteran's or former foster child's employment preference under Texas Government Code, Chapters 657 and 672, may appeal a member's decision relating to hiring the individual or retaining the individual if the member reduces its workforce. Such appeals must follow the complaint procedures found in System Regulation 32.01.01, *Complaint and Appeal Process for Faculty Members* for faculty positions, and System Regulation 32.01.02, *Complaint and Appeal Process for Nonfaculty Employees* for nonfaculty positions. The system Board of Regents delegates its power to hear and decide such appeals to the respective system employee(s) designated in these system regulations.
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### Related Statutes, Policies, or Requirements

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[Tex. Gov't Code Ch. 657](#)

[Tex. Gov't Code Ch. 672](#)

[Regulation 32.01.01, Complaint and Appeal Process for Faculty Members](#)

[Regulation 32.01.02, Complaint and Appeal Process for Nonfaculty Employees](#)

## **Member Rule Requirements**

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A rule is not required to supplement this policy.

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## **Contact Office**

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System Offices Human Resources  
(979) 458-6169